

TECHKON Service

Service offer for the measurement devices TECHKON DENS, SpectroDens, SpectroJet, SpectroDrive and SpectroPlate

We take special care to ensure, that TECHKON measurement devices are working properly according to strict specifications and international standards.

To be assured of the proper condition of your measurement device we recommend to have it checked every 24 months in the TECHKON Service-Center. The manufacturing date of your device is printed on the enclosed Manufacturer Certificate.

Service offer

The 24 months device check for the products DENS, SpectroDens, SpectroJet, SpectroDrive and SpectroPlate is a complete service package and includes the following tasks:

- Cleaning of the instrument
- Checking of charging capability
Exchange of battery if necessary and disposal of old battery (applies only to battery-powered devices)
- Checking of the measurement illuminant and exchange if necessary
- Checking of the absolute white standard
- Device calibration
- Upload of new firmware
- Complete functionality test
- Issuing an ISO-compliant Certificate of calibration

How it works

Please send the device together with all accessories preferably within the device case to the shipping address shown below. Please include the coupon from the bottom of this page.

After receiving the device we will inform you about the expected repair time. Should you require a replacement unit during the repair time, please contact us in advance. We will check if we have a unit on loan available, which we can send to you.

Prices

		Rental fee	
DENS	€ 200,-	DENS	€ 100,-
SpectroDens	€ 540,-	SpectroDens	€ 180,-
SpectroJet	€ 650,-	SpectroJet	€ 250,-
SpectroDrive	€ 880,-	SpectroDrive	€ 350,-
SpectroPlate	€ 380,-	SpectroPlate	€ 150,-
SpectroCheck	€ 150,-		

Prices are excluding VAT and shipping charges and are valid from January 1, 2023.

Please note: If additional service and spare parts are required, we will send a detailed estimate of costs for your approval before proceeding to repair.

Your TECHKON service team will be happy to answer any further questions.



Please include this coupon with the device shipment.

Request for device check

- I order the device check for the enclosed device and confirm the above mentioned costs.
- Please inform me in future about news by sending the TECHKON-Newsletter by e-mail.

Name: _____

Company: _____

Street: _____

City / ZIP Code: _____

Country: _____

Phone: _____

Telefax: _____

E-mail: _____

Your TECHKON reseller: _____

Device / Type: _____

Serial number (Device bottom): _____

Error description: _____

Date / Signature: _____

TECHKON GmbH

Wiesbadener Str. 27 • D-61462 Königstein / Germany

Shipping address Service Center:

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